

## Repair Price List

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FLEETCOM repair prices valid from June 1<sup>st</sup> 2011.

All repairs should be shipped to:

**FLEETCOM AS**  
**Dølasletta 7**  
**3408 Tranby**  
**NORWAY**

Please fill in the Customer Repair Form and attach it to products before shipment.

### Warranty repairs

Equipment sent to repair under warranty will be repaired and handled in accordance with manufacturers guidelines.

### FLEETCOM Warranty

Products repaired by FLEETCOM AS will be warranted for ninety (90) days from the date of repair.

The warranty does not cover:

- Battery cell performance.
- Finishes.
- Defects resulting from installation.
- Shipment of the equipment.
- Any damages due to shipping, misuse, negligence, tampering or improper use.

### Terms of Delivery

Customers will cover all transportation costs on non-warranty products sent to FLEETCOM for repair.

FLEETCOM will cover all transportation costs on products sent to repair under warranty.

### Repair/Exchange prices

All repair/exchange prices are in EURO and net to customers.

Product repair prices are the same as product exchange prices.

For product exchange and in-advance exchange, please contact us for arrangement.

### Mini repair prices

Equipment sent for repair with minor or no faults found will be charged a mini repair price.

Simple product faults/problems such as: Defective/damaged connectors, defective internal battery, configuration faults/problems, firmware upgrade, operational checks, etc...

will not be charged full repair price, but a lower mini repair price.

### Products or parts not listed in the repair price list

Not all parts/modules are listed in the repair price list.

Please contact us with repair requests on non listed parts/modules, this is to check part/component availability and if it can be repaired.

Please visit us online at [www.fleetcom.no](http://www.fleetcom.no) for updates and more information

| <b>Nera WorldPhone</b>                           |                            |                                |                          |
|--|----------------------------|--------------------------------|--------------------------|
| <b>Part</b>                                      | <b>Art.No</b>              | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Telephone Unit (TPU)                             | QUFC911925                 | € 1 130,00                     | € 250,00                 |
| Portable Antenna, Complete                       | QUFF911908                 | € 920,00                       | € 250,00                 |
| Provident Antenna, Complete*                     | QUFF911906                 | *On Request                    | € 250,00                 |
| Voyager Antenna, Complete                        | QUFF911905-1               | € 1 775,00                     | € 250,00                 |
| Marine Antenna, Complete                         | QUFF911904                 | € 2 032,00                     | € 250,00                 |
| Marine/Voyager Antenna Control & Tracking Module | SPAC-AS00008               | € 898,00                       | € 200,00                 |
| Elevation Sensor Unit                            | P00024                     | € 385,00                       | € 200,00                 |
| KDB Board TPU                                    | QROF2199123                | € 425,00                       |                          |
| RF Unit, Marine Antenna                          | QROF2199188                | € 609,00                       | € 200,00                 |
| RF Unit, Portable Antenna                        | QROF2199124                | € 544,00                       | € 200,00                 |
| RF Unit, Voyager Antenna                         |                            | € 609,00                       | € 200,00                 |
| RF Unit, Provident Antenna                       | QROF2199196                | € 609,00                       | € 200,00                 |
| Marine/Voyager Power Supply Unit (PSU)           | QUFC911932                 | € 567,00                       | € 250,00                 |
| Telephone Control Board (TCB)                    | QROF2199115<br>QROF2199290 | € 1 000,00                     | € 200,00                 |

| <b>Nera Saturn B / Saturn M</b>               |               |                                |                          |
|---|---------------|--------------------------------|--------------------------|
| <b>Part</b>                                   | <b>Art.No</b> | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Main Communication Unit (MCU)                 | QUFC911901    | € 3 570,00                     | € 250,00                 |
| Main Control Board (MCB) for Saturn B         | QROF2199001-1 | € 2 052,00                     | € 200,00                 |
| Power Supply Board, B                         | QROF2199002-1 | € 1 284,00                     | € 200,00                 |
| Saturn M Antenna, Complete*                   |               | *On Request                    | € 250,00                 |
| Saturn B Antenna, Complete*                   |               | *On Request                    | € 250,00                 |
| Saturn B / Saturn M RF Transceiver            | QUFC911931    | € 2 350,00                     | € 200,00                 |
| Saturn B RF Transceiver w/Flywheel            | QUFC911941    | € 2 350,00                     | € 200,00                 |
| Bp/Bt2 Transceiver Assembly w / old TX & RX   | QUFC911923    | € 2 195,00                     | € 200,00                 |
| Bp / Bt2 Transceiver                          | QUFC911938    | € 2 350,00                     | € 200,00                 |
| Pedestal Control Unit (PCU), for Saturn B / M | MM113101      | € 636,00                       | € 200,00                 |
| Antenna Control Unit (ACU), for Saturn B / M  | QROF2199041   | € 485,00                       | € 200,00                 |
| Power Supply for Bp                           | QROF2199022-1 | € 566,00                       | € 200,00                 |
| Interface Converter Unit (ICU)                | 101194        | € 990,00                       | € 200,00                 |

| <b>Nera WorldCommunicator</b>               |                      |                                |                          |
|---|----------------------|--------------------------------|--------------------------|
| <b>Part</b>                                 | <b>Art.No</b>        | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Modem Unit (MPDS), Complete                 | 101572               | € 2 600,00                     | € 250,00                 |
| Modem Unit (non-MPDS), Complete             | QUFC911950           | € 380,00                       | € 250,00                 |
| Portable/Foldable Antenna, Complete with RF | 101571<br>QUFF911907 | € 2 370,00                     | € 250,00                 |
| Fixed Antenna, Complete with RF*            | 101722<br>QUFF911910 | *On Request                    | € 250,00                 |
| Main Unit Board (MUB), MPDS type            | 101451               | € 1 490,00                     | € 200,00                 |
| Main Unit Board (MUB), Non-MPDS type        | QROF2199233          | € 1 105,00                     | € 200,00                 |
| Antenna RFB Unit, MPDS type                 | 101525               | € 1 174,00                     | € 200,00                 |
| Antenna RFB Unit, Non-MPDS type             | QSXK9119006          | € 1 174,00                     | € 200,00                 |
| Modem DECT Module                           | QSXK9119013          | € 425,00                       | € 200,00                 |

| <b>Nera WorldCommunicator Voyager</b> |               |                                |                          |
|---------------------------------------|---------------|--------------------------------|--------------------------|
| <b>Part</b>                           | <b>Art.No</b> | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Main Communication Unit (MCU)         | 103780        | € 1 903,00                     | € 250,00                 |
| Main Unit Board (MUB)                 | 103336        | € 1 569,00                     | € 200,00                 |
| Power Supply Board                    | 106571        | € 564,00                       | € 200,00                 |
| Voyager Antenna, Complete             | 103947        | € 1 800,00                     | € 250,00                 |
| Voyager Antenna RF Unit               | 103141        | € 1 465,00                     | € 200,00                 |

| <b>Nera Fleet 33 / Sailor Fleet 33+ / Felcom 30</b> |               |                                |                          |
|---|---------------|--------------------------------|--------------------------|
| <b>Part</b>   | <b>Art.No</b> | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Main Communication Unit (MCU)                       | 102309        | € 2 035,00                     | € 250,00                 |
| Antenna Unit, Complete                              | 102187        | € 2 810,00                     | € 250,00                 |
| Antenna RF Unit                                     | 102296        | € 1 465,00                     | € 200,00                 |
| Antenna GPS Module                                  | 102314        | € 615,00                       | € 200,00                 |
| Antenna Tracking Module                             | 103237        | € 930,00                       | € 200,00                 |
| Antenna Azimut/Elevation Controller                 | 103270        | € 570,00                       | € 200,00                 |
| Antenna Tilt & Rate Sensor Unit                     | 103264        | € 740,00                       | € 200,00                 |
| Antenna LNB Block                                   | 103269        | € 1 168,00                     | € 200,00                 |
| Main Unit Board (MUB)                               | 103336        | € 1 569,00                     | € 200,00                 |
| Power Supply Board                                  | 103337        | € 564,00                       | € 200,00                 |

| <b>Nera Fleet 55 / Sailor Fleet 55+ / Felcom 50</b> |               |                                |                          |
|---|---------------|--------------------------------|--------------------------|
| <b>Part</b>   | <b>Art.No</b> | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Main Communication Unit (MCU)                       | 103138        | € 2 035,00                     | € 250,00                 |
| Antenna Unit, Complete                              | 103135        | € 1 800,00                     | € 250,00                 |
| Antenna RF Unit                                     | 103141        | € 1 465,00                     | € 200,00                 |
| Antenna GPS Module                                  | 102314        | € 615,00                       | € 200,00                 |
| Antenna Tracking Module                             | 103905        | € 930,00                       | € 200,00                 |
| Antenna Tilt & Rate Sensor Unit                     | 103264        | € 740,00                       | € 200,00                 |
| Antenna Azimut/Elevation Controller                 | 103911        | € 625,00                       | € 200,00                 |
| Antenna LNA Block                                   | 103907        | € 845,00                       | € 200,00                 |
| Main Unit Board (MUB)                               | 103336        | € 1 579,00                     | € 200,00                 |
| Power Supply Board                                  | 103337        | € 564,00                       | € 200,00                 |

| <b>Nera Fleet 77 / Sailor Fleet 77+ / Felcom 70</b> |                      |                                |                          |
|---|----------------------|--------------------------------|--------------------------|
| <b>Part</b>   | <b>Art.No</b>        | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Main Communication Unit (MCU), Complete             | 100141               | € 1 940,00                     | € 250,00                 |
| Antenna Unit, Complete                              | 101993<br>QUFF911911 | € 2 640,00                     | € 250,00                 |
| Modem Unit  | 100148               | € 1 607,00                     | € 250,00                 |
| Power Supply Unit                                   | 100149               | € 878,00                       | € 250,00                 |
| Power Supply Unit, 24 VDC                           | 104259               | € 1 370,00                     | € 250,00                 |
| TA Board  | 102196               | € 510,00                       | € 200,00                 |
| Connection Interface Board (CIB)                    | 100162               | € 510,00                       | € 200,00                 |
| Antenna RF Unit                                     | QUFC911965<br>107345 | € 2 308,00                     | € 200,00                 |
| Antenna GPS Module                                  | 100546               | € 560,00                       | € 200,00                 |
| Antenna Tracking Module                             | 101854               | € 1 363,00                     | € 200,00                 |
| Antenna Tilt & Rate Sensor Unit                     | 101969               | € 680,00                       | € 200,00                 |
| Main Unit Board (MUB)                               | 102195               | € 1 544,00                     | € 200,00                 |
| Rotary Joint incl. Top cover                        | 101746               | € 475,00                       | € 200,00                 |

| <b>Nera WorldPro 1000 / 1010 &amp; Explorer 100 / 110</b> |                  |                                |                          |
|---|------------------|--------------------------------|--------------------------|
| <b>Part</b>   | <b>Art.No</b>    | <b>Repair / Exchange Price</b> | <b>Mini Repair Price</b> |
| Complete Unit   | 107020           | € 1 520,00                     | € 250,00                 |
| Interface Unit  | 108174<br>108175 | € 1 150,00                     | € 250,00                 |
| Antenna Unit  | 108173           | € 770,00                       | € 250,00                 |